

CSR & COMMUNITY IMPACT

Inclusive Diversity, Equity, and Inclusion (DEI) in Community Outreach

A two-day programme in dei in community outreach, with eight modules and workplace application.



DURATION 2 days

DELIVERY Public or in-house

Why this programme

Learn to build inclusive CSR programs that respect diverse populations, address systemic barriers, and integrate underrepresented groups into community economic development.

What participants will learn

- 01** Embed DEI principles into all external community development and CSR programs.
- 02** Identify and address unconscious bias and structural barriers in social access.
- 03** Engage marginalized, indigenous, and underrepresented groups with cultural humility.

Who should attend

CSR and sustainability professionals, corporate foundations, community engagement teams, NGO leaders and social-impact programme managers.

How you will learn

Trainer-led explanation and discussion connect the module topics to workplace application.

Detailed programme

Day 1 | Foundations and core skills

01 Foundations of DEI in Social Impact

- Extending DEI beyond internal HR to external community initiatives.

02 Cultural Humility & Competence in Fieldwork

- Engaging respectfully with diverse cultural, ethnic, and socio-economic groups.

03 Inclusive Stakeholder Mapping

- Ensuring unheard and vulnerable community voices are represented.

04 Designing Accessible Community Programs

- Addressing physical, financial, and digital accessibility barriers.

Detailed programme

Day 2 | Application and action planning

05 Gender-Transformative Social Initiatives

- Designing CSR projects that promote women's empowerment and gender equality.

06 Mitigating Power Imbalances in Aid & Outreach

- Creating peer-to-peer partnerships rather than top-down charity.

07 Measuring DEI Impact in Communities

- Selecting qualitative and quantitative indicators for equity and inclusion.

08 Inclusive Program Audit

- Critiquing and redesigning existing community projects for maximum inclusion.

How you will learn

Trainer-led explanation and discussion connect the module topics to workplace application.

TRAINER PROFILE

Dr Jude Selvaraj Joseph

A master trainer and consultant with more than 25 years of corporate experience across education, hospitality, logistics and supply chain. His work connects leadership, people development and operational improvement.

Trainer availability is confirmed for each programme.

Confirm HRD Corp (HRDF) eligibility and claim arrangements with ISDS before booking. Where applicable, claims are arranged through Orange Revolution.

Plan your training with ISDS

Discuss fees, delivery options and a programme suited to your team.

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